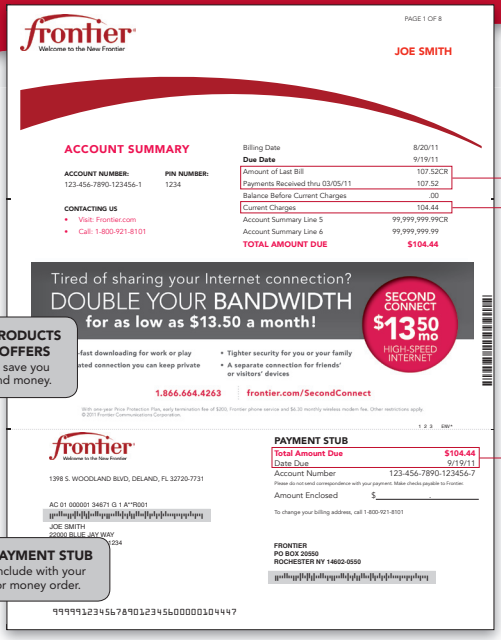
HOW to read your new Frontier bill



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Welcome to the New Frontier

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JOE SMITH

ACCOUNT SUMMARY

Billing Date	8/20/11
Due Date	9/19/11
Amount of Last Bill	107.52CR
Payments Received thru 03/05/11	107.52
Balance Before Current Charges	.00
Current Charges	104.44
Account Summary Line 5	99,999,999.99CR
Account Summary Line 6	99,999,999.99
TOTAL AMOUNT DUE	**$104.44**

ACCOUNT NUMBER: 123-456-7890-123456-1
PIN NUMBER: 1234

CONTACTING US
- Visit: Frontier.com
- Call: 1-800-921-8101

Tired of sharing your Internet connection?
DOUBLE YOUR BANDWIDTH
for as low as $13.50 a month!
SECOND CONNECT $13.50/mo HIGH-SPEED INTERNET
- fast downloading for work or play
- ated connection you can keep private
- Tighter security for you or your family
- A separate connection for friends' or visitors' devices

1.866.664.4263 | frontier.com/SecondConnect

With one-year Price Protection Plan, early termination fee of $200. Frontier phone service and $6.30 monthly wireless modem fee. Other restrictions apply.
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1398 S. WOODLAND BLVD, DELAND, FL 32720-7731

AC 01 000001 34671 G 1 A**R001

JOE SMITH
20000 BLUE JAY WAY
[illegible] 1234

PAYMENT STUB

Total Amount Due	**$104.44**
Date Due	9/19/11
Account Number	123-456-7890-123456-7

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed $_____.____

To change your billing address, call 1-800-921-8101

FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550

99999123456789012345600000104447

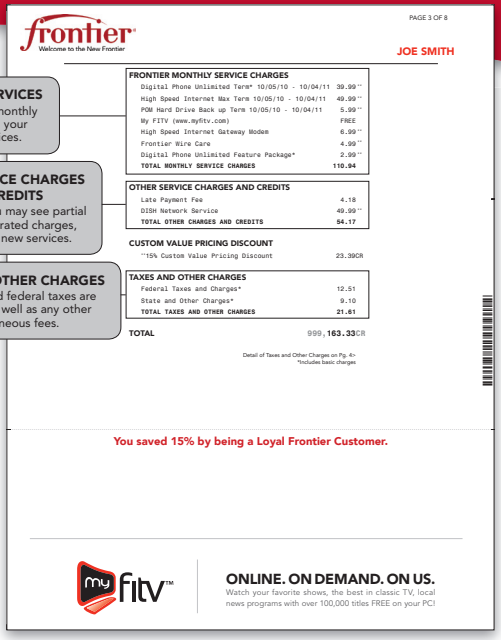
RECENT PAYMENT

NEW CHARGES

TOTAL AMOUNT DUE AND PAYMENT IS DUE DATE

NEW PRODUCTS AND OFFERS
They'll save you time and money.

YOUR PAYMENT STUB
Please include with your check or money order.



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JOE SMITH

FRONTIER MONTHLY SERVICE CHARGES

Digital Phone Unlimited Term* 10/05/10 - 10/04/11	39.99**
High Speed Internet Max Term 10/05/10 - 10/04/11	49.99**
POM Hard Drive Back up Term 10/05/10 - 10/04/11	5.99**
My FITV (www.myfitv.com)	FREE
High Speed Internet Gateway Modem	6.99**
Frontier Wire Care	4.99**
Digital Phone Unlimited Feature Package*	2.99**
TOTAL MONTHLY SERVICE CHARGES	**110.94**

OTHER SERVICE CHARGES AND CREDITS

Late Payment Fee	4.18
DISH Network Service	49.99**
TOTAL OTHER CHARGES AND CREDITS	**54.17**

CUSTOM VALUE PRICING DISCOUNT

**15% Custom Value Pricing Discount	23.39CR

TAXES AND OTHER CHARGES

Federal Taxes and Charges*	12.51
State and Other Charges*	9.10
TOTAL TAXES AND OTHER CHARGES	**21.61**

TOTAL 999,163.33CR

Detail of Taxes and Other Charges on Pg. 4>
*Includes basic charges

You saved 15% by being a Loyal Frontier Customer.

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ONLINE. ON DEMAND. ON US.
Watch your favorite shows, the best in classic TV, local news programs with over 100,000 titles FREE on your PC!

MONTHLY SERVICES
Your recurring monthly charges for all your Frontier services.

OTHER SERVICE CHARGES AND CREDITS
This is where you may see partial month and prorated charges, frequently for new services.

TAXES AND OTHER CHARGES
Local, state and federal taxes are listed here, as well as any other miscellaneous fees.